

Thurrock Council

Request to call-in an executive decision

Decision title	Cancellation 374 Bus Service -
Date of decision	16th March
Who took the decision – for example, Cabinet	CABINET
Reason for making the call-in – continue on a separate sheet, if necessary	It is outrageous that yet again East Tilbury is forgotten, we are so isolated in this corner of Thurrock. This service is crucial to the community needs. It takes children to school/College, elderly folk to hospital, shopping family visits, not everyone has a car or access to one. I know of a 98 yr old lady who goes to Basildon on it. It is a lifeline to a lot of people you MUST NOT TAKE IT AWAY.
Date of call-in request	

You can only make a request to call-in a decision if there is evidence that the decision taken was not in accordance with the principles of decision-making, as set out in the Constitution.

Which of the following principles do you believe the decision did not take into account?

- Due regard for the individuals and communities served by Thurrock Council
- Proportionality – this means the action must be proportionate to the desired outcome
- Due consultation in line with the council's consultation strategy
- Respect for human rights
- A presumption in favour of openness
- Clarity of aims and desired outcomes – the link between strategy and implementation
- Consistency with the council's budget and policy framework

Additional Information to support the call-in – continue on a separate sheet, if necessary	If the service was more reliable more people would use it. We get a lot of cancellations. Did you know a lot of times the ticket machines are broken so you can't get a true figure of who uses it. Why not digger ASDA in the route more people would like that. ASDA in Basildon is a fair way from Bus stops. Please think again on your decision?
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Alternative proposal

Alternative proposal – continue on a separate sheet, if necessary

<p>Please make cuts where there is a necessary service to our community. You should not single out rural areas we pay council tax just as much as someone in Groggs and other towns.</p>	
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Persons making this call-in

I am / we are:

- An individual elected member for a ward particularly affected by the decision
- The chair of the relevant overview and scrutiny committee
- Any 2 members of the relevant overview and scrutiny committee
- Any 3 non-executive members of the Council
- Any 10 members of the public, working or studying within the Thurrock Council area
- A voluntary group with interest in the Thurrock Council area
- A local business situated in the Thurrock Council area – not allowable where the decision relates to procurement of goods and services

Contact information



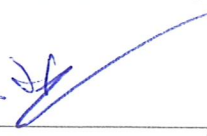



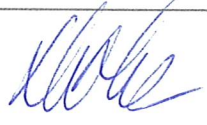


Name	DAPHNE HARVEY
Email address	daphne.jane49@hotmail.co.uk
Daytime phone number	07943903330 - 01375 858965
Postal address	11 STRATHMORE EAST TILBURY RM18 8JW

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	K Wood 	4 Somerset Rd Inford Essex SS17 0QA
2.	R. JOSEPH 	4 Somerset rd Inford, Essex SS17 0QA
3.	D. HARVEY 	11 STRATHMORE EAST TIL RM18 8RW
4.	S CARTER 	9 THOMAS BATA AVE EAST TILBURY RM18 8SH
5.	Z. Harvey 	21 Burton Close Corringham Essex SS17 7SB
6.	Z. Borja 	56 Burton Close Stanford Le Hope SS17
7.	T. LUDLOW 	21 BURTON CLOSE STANFORD - LE HOPE ESSEX SS17 7SB
8.	N. HARVEY 	11 STRATHMORE RM18 8RW
9.	MAUREEN BACON M. Bacon	23, KING GEORGE VI AVE EAST TILBURY
10.	Lynne Tucker 	13 Strathmore East Tilbury RM18 8RW

Please return this form to either:

- direct.democracy@thurrock.gov.uk
- Democratic Services, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL

How we will use your information

We will use your information to provide the service requested. We may share your personal data between our services and with partner organisations, such as government bodies and the police. We will do so when it is of benefit to you, or required by law, or to prevent or detect fraud. To find out more, go to thurrock.gov.uk/privacy. Get free internet access at libraries and community hubs.

Thurrock Council

Request to call-in an executive decision

Decision title	LOSS OF THURROCK SUPPORTED BUSES
Date of decision	15/03/23
Who took the decision – for example, Cabinet	Cabinet
Reason for making the call-in – continue on a separate sheet, if necessary	Complete dis regard for residents of East/West Halbury and Linford. Resulting in social exclusion for many elderly residents and an invalidation of their bus passes. It creates barriers for people that want to work and study and in some cases takes away the choice. See additional letter.
Date of call-in request	18/03/23

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Which of the following principles do you believe the decision did not take into account?

- Due regard for the individuals and communities served by Thurrock Council
- Proportionality – this means the action must be proportionate to the desired outcome
- Due consultation in line with the council's consultation strategy
- Respect for human rights
- A presumption in favour of openness
- Clarity of aims and desired outcomes – the link between strategy and implementation
- Consistency with the council's budget and policy framework

Additional Information to support the call-in – continue on a separate sheet, if necessary	
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Alternative proposal

Alternative proposal – continue on a separate sheet, if necessary	Re In-state buses look at previous alternatives
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Persons making this call-in

I am / we are:

- An individual elected member for a ward particularly affected by the decision
- The chair of the relevant overview and scrutiny committee
- Any 2 members of the relevant overview and scrutiny committee
- Any 3 non-executive members of the Council
- Any 10 members of the public, working or studying within the Thurrock Council area
- A voluntary group with interest in the Thurrock Council area
- A local business situated in the Thurrock Council area –
not allowable where the decision relates to procurement of goods and services

Contact information

Name	GEMMA DAVIS
Email address	GEMDAVIS84@HOTMAIL.CO.UK
Daytime phone number	07359039582
Postal address	12 WELLAND RM18 8UT

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	P.M. ENGLAND P.M. England	4 HAYLE RM18 8RN
2.	Pam Painter	1411 PRING LONDON
3.	Rachael Kay	Hazel Wood SS17 0RA
4.	Hazel Green	RM18 8PB EAST TILBURY
5.	GERALDINE RIDDLES <i>Giddles</i>	21 WALDON EAST TILBURY
6.	<i>D</i> GALLACHER	9 CALDER E/T
7.	D. GALLACHER	7 CALDER E/T
8.	RITA WILSON <i>R Wilson</i>	217, PRINCESS MARGARET RD E. TILBURY
9.	DENNIS WILSON <i>D Wilson</i>	217 PRINCE MARGARET RD E. TILBURY
10.	MARIE PETERS RICHARDS PETERS	101 CORONATION AVE ET

Please return this form to either:

- direct.democracy@thurrock.gov.uk
- Democratic Services, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL

How we will use your information

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For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

Monitoring Officer's reasons for decision	
Monitoring Officer's comments on the alternative proposal	
Signature	
Date	

Thurrock Council

Request to call-in an executive decision

Decision title	withdrawal of the 11, 265 and 374 bus services
Date of decision	15/03/2023
Who took the decision – for example, Cabinet	Cabinet
Reason for making the call-in – continue on a separate sheet, if necessary	The services are a vital link for residents in the affected areas, it is not the fault of the majority of people who use the services are OAP's who have a free bus pass provided by the council, and they will not be able to use the buses.
Date of call-in request	20/03/2023

You can only make a request to call-in a decision if there is evidence that the decision taken was not in accordance with the principles of decision-making, as set out in the Constitution.

Which of the following principles do you believe the decision did not take into account?

- Due regard for the individuals and communities served by Thurrock Council
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- Clarity of aims and desired outcomes – the link between strategy and implementation
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Additional Information to support the call-in – continue on a separate sheet, if necessary	People who do not drive, will not be able to get to appointments at hospital, with more strain on NHS to fund travel, so where iare savings. Local post office is too far to walk, for people to pay bills and East Tilbury Village is too far for people to walk to the railway station. Students will not be able to get to colleges. Elderly people will not be able to travel and get to family and friends, go shopping etc thus adding more worries and impacting on their mental health
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Alternative proposal

Alternative proposal –
continue on a separate sheet, if
necessary

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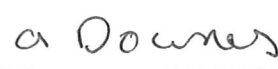




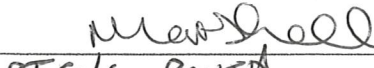
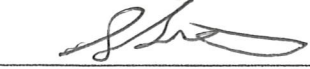



Name	Ann Downes
Email address	the.family@virgin.net
Daytime phone number	01375857650
Postal address	76 Queen Elizabeth Ave East Tilbury RM18 8SP

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	ANN DOWNES 	76, QUEEN ELIZABETH AVE EAST TILBURY ESSEX RM18 8SP.
2.	MATTHEW KEHLER 	136 BRANKSOME AVENUE, STANFORD LE HOPE, SS17 8BY
3.	KAITLYN SHEPHERD 	136 BRANKSOME AVENUE STANFORD LE HOPE SS17 8BY
4.	SARAH DOWNES 	BRANKSOME AVENUE. SS17 8BY
5.	CLAIRE HARE 	13 RUSSEL RD GRAYS RM17 5JX
6.	NICOLA MARSHALL 	22, CHANTRY CRESCENT STANFORD-LE-HOPE SS17 0DN
7.	STEVE SMITH 	94 COLNE EAST TILBURY RM18 8RF
8.	 MARGARET SMITH	11
9.	MARGARET SMITH 	94 COLNE RM18 8RF
10.	CLIFF CALLAWAY 	74 QUEEN ELIZABETH AVE RM18 8SP

Please return this form to either:

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- Democratic Services, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL

How we will use your information

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Details of each person included as partners meeting this level are listed below

First Name	Last Name	Date of Birth	Relationship	Other Details

Please enter the form below

Domestic Spouse/Partner (Name, Date of Birth, Occupation, RAIT, etc)

How we will use your information

We will use your information to provide the service requested. We may share your personal data between our service providers and other organizations, such as government bodies and the police. We will not share your information with anyone else without your consent. To find out more about our data protection policy, please visit our website.

For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

Monitoring Officer's reasons for decision	
Monitoring Officer's comments on the alternative proposal	
Signature	
Date	

Thurrock Council

Request to call-in an executive decision

Decision title	withdrawal of the 11, 265 and 374 bus services
Date of decision	15/03/2023
Who took the decision – for example, Cabinet	Cabinet
Reason for making the call-in – continue on a separate sheet, if necessary	The services are a vital link for residents in the affected areas, it is not the fault of the majority of people who use the services are OAP's who have a free bus pass provided by the council, and they will not be able to use the buses.
Date of call-in request	20/03/2023

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Additional Information to support the call-in – continue on a separate sheet, if necessary	People who do not drive, will not be able to get to appointments at hospital, with more strain on NHS to fund travel, so where iare savings. Local post office is too far to walk, for people to pay bills and East Tilbury Village is too far for people to walk to the railway station. Students will not be able to get to colleges. Elderly people will not be able to travel and get to family and friends, go shopping etc thus adding more worries and impacting on their mental health
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Alternative proposal

Alternative proposal –
continue on a separate sheet, if
necessary

Persons making this call-in

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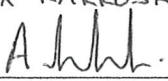
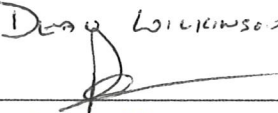



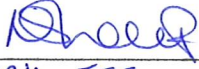



Name	Jason Downes
Email address	jasondownes97@gmail.com
Daytime phone number	01375857650
Postal address	76 Queen Elizabeth Ave East Tilbury RM18 8SP

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	JASON DOONES 	76 Queen Elizabeth Ave, EAST Tilbury RM188SP
2.	ALEX KARKOSKI 	71 Runnymede RD. STANFORD-LE-MOPE, SS170JY
3.	DEAN WILKINSON 	18 CANUTE Close CANWELDOSS SS4 3PX
4.	ADAM IBRAHIM 	5a 5a BULL COURT RM17 6TL
5.	HANZA ARAFAT 	20 Folkstone Road E66BY
6.	SIMON BAKER 	181. ST CHADS ROAD TILBURY, RM188NL
7.	LIZ SHAMP 	12 SILVERTOWN AVE. S-L-H. SS177BT.
8.	HARRY TEE 	24 HOLBECK ROW PECKHAM, SE15 1QA
9.	BRADLEY MCHUGM 	16 SACKFIELD DRIVE CHAFFORD HUNDRED, RM1660J.
10.	GARRY LEAVER 	MILL HOUSE 113 HIGH STREET (work in RM204AL) LENHAM ME17 2LB

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- direct.democracy@thurrock.gov.uk
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How we will use your information

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For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

Monitoring Officer's reasons for decision	
Monitoring Officer's comments on the alternative proposal	
Signature	
Date	

Thurrock Council

Request to call-in an executive decision

Decision title	withdrawal of the 11, 265 and 374 bus services
Date of decision	15/03/2023
Who took the decision – for example, Cabinet	Cabinet
Reason for making the call-in – continue on a separate sheet, if necessary	The services are a vital link for residents in the affected areas, it is not the fault of the majority of people who use the services are OAP's who have a free bus pass provided by the council, and they will not be able to use the buses.
Date of call-in request	20/03/2023

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Which of the following principles do you believe the decision did not take into account?

- Due regard for the individuals and communities served by Thurrock Council
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- Respect for human rights
- A presumption in favour of openness
- Clarity of aims and desired outcomes – the link between strategy and implementation
- Consistency with the council's budget and policy framework

Additional Information to support the call-in – continue on a separate sheet, if necessary	People who do not drive, will not be able to get to appointments at hospital, with more strain on NHS to fund travel, so where iare savings. Local post office is too far to walk, for people to pay bills and East Tilbury Village is too far for people to walk to the railway station. Students will not be able to get to colleges. Elderly people will not be able to travel and get to family and friends, go shopping etc thus adding more worries and impacting on their mental health
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Alternative proposal

Alternative proposal –
continue on a separate sheet, if
necessary

Persons making this call-in

I am / we are:

- An individual elected member for a ward particularly affected by the decision
- The chair of the relevant overview and scrutiny committee
- Any 2 members of the relevant overview and scrutiny committee
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Contact information

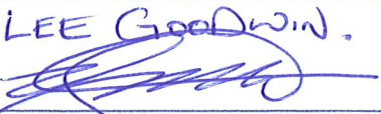

Name	Tony Downes
Email address	downsey@hotmail.com
Daytime phone number	01375857650
Postal address	76 Queen Elizabeth Ave East Tilbury RM18 8SP

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	Downey D. Downey	76 QUEEN ELIZABETH EAST TILBURY RM18 8SP
2.	LEE Goodwin. 	48 SAN REMO ROAD CAVEY ISLAND ESSEX SS8 7LF
3.	HUGH MCKOK 	13 STAFFORD RD SL4 SS17 0NA
4.	K. ROSSON.	31 Holst Close SS17 8EP
5.	S CRANDON	54 MONACH CLOSE TILBURY RM18 8GL
6.	Terry Giles	42 Collier Square, South Ockendon, ESSEX, RM15 6AB.
7.	CHRIS HOLT	2 MEADGATE BASILDON SS13 1NY.
8.	Don Frost	175 Main Road, Hawkwell Hockley ESSEX SS5 4ET
9.	P. Waughman.	60 Arundel Rd Benfleet SS7 4EF.
10.	P SIMON	84 Arterial Road L.O.S SS9 4DG

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For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

Monitoring Officer's reasons for decision	
Monitoring Officer's comments on the alternative proposal	
Signature	
Date	

Thurrock Council

Request to call-in an executive decision

Decision title	Withdrawal of 374 buses
Date of decision	16th MARCH 2023
Who took the decision – for example, Cabinet	Cabinet
Reason for making the call-in – continue on a separate sheet, if necessary	I feel the with drawing of the 374 bus from the East Tilbury/West Tilbury is going to cause terrible issues for the local people. The bus service is the only way people can get to Basildon hospital. The train journey is not an option. West Tilbury is no where near the railway, this will cut anyone without a car from getting anywhere. This is going hinder them from getting to their doctor's and the shops in east Tilbury The area has had three new housing estates build and no new infrastructure put in place. And now there is talk of a further development going forward. This is a decision that should be relooked at and revenue found from some where with in the council.
Date of call-in request	

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- Respect for human rights
- A presumption in favour of openness
- Clarity of aims and desired outcomes – the link between strategy and implementation
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Additional Information to support the call-in – continue on a separate sheet, if necessary	If this go ahead, people in the area will be cut of from being able to get to local shops and doctors. The trains do not cover getting to the hospital. Students will have issues getting to collage and to school if not covered by the St Clare's buses.
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Alternative proposal

Alternative proposal – continue on a separate sheet, if necessary	
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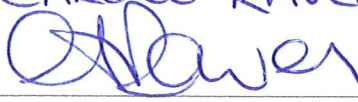


Name	MR R.P. TUCKER .
Email address	RAT.TUCKER1@BTINTERNET.COM .
Daytime phone number	01375 844275
Postal address	13 STRATHMORE, EAST TILBURY, R 118 8RW .

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	M2 R.P. THORP 	13 STRATHMORE EAST TILBURY RM18 8RW
2.	Mrs S Willis MRS S WILLIS	9 ESSEX GONS LINFORD
3.	Mr K Willis KEITH WILLIS	..
4.	Jill Draper JILL DRAPER	ST HELEN MUCKINGFORD RD LINFORD
5.	Jean Atherton JEAN ATHERTON	28 Gloucester Avenue East Tilbury
6.	PETER RISK P. RISK	128 CORONATION AVE EAST TILBURY RM18 8SW
7.	Catherine J. Beckwith CATHERINE J. BECKWITH	WORSHIP LEADER LINFORD METHODIST CHURCH, LINFORD
8.	CAROLE RAVEN 	37 ST. MARYS ROAD CHADWELL ST. MARY ERAYS RM16 4JX
9.	KERRIE MANSFIELD 	32 SOMERSET RD LINFORD, SS17 0P2
10.	HANNAH SIBTHORPE H. SIBTHORPE 	44 QUEEN ELIZABETH AVENUE. EAST TILBURY RM18 8DP

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- Democratic Services, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL

How we will use your information

We will use your information to provide the service requested. We may share your personal data between our services and with partner organisations, such as government bodies and the police. We will do so when it is of benefit to you, or required by law, or to prevent or detect fraud. To find out more, go to thurrock.gov.uk/privacy. Get free internet access at libraries and community hubs.

For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

	<p>Monitoring Officer's reasons for decision</p>
	<p>Monitoring Officer's comments on the alternative proposal</p>
	<p>Signature</p>
	<p>Date</p>

Thurrock Council

Request to call-in an executive decision

Decision title	Loss of Thurrock buses
Date of decision	15/3/2023
Who took the decision – for example, Cabinet	Cabinet.
Reason for making the call-in – continue on a separate sheet, if necessary	This decision shows a complete disregard for all residents for East/West Tilbury/Unford. This hugely impacts all the elderly residents who would be more isolated if this move goes ahead. It will cause them distress and indeed social exclusion. In fact it will invalidate their bus passes as many of them do not drive. This is their only means of transport. In addition, it also impacts on the residents who wish to study and work in the area. I really do not think enough due diligence has been given to this decision.
Date of call-in request	19/3/2023

You can only make a request to call-in a decision if there is evidence that the decision taken was not in accordance with the principles of decision-making, as set out in the Constitution.

Which of the following principles do you believe the decision did not take into account?

- Due regard for the individuals and communities served by Thurrock Council
- Proportionality – this means the action must be proportionate to the desired outcome
- Due consultation in line with the council's consultation strategy
- Respect for human rights
- A presumption in favour of openness
- Clarity of aims and desired outcomes – the link between strategy and implementation
- Consistency with the council's budget and policy framework

Additional Information to support the call-in – continue on a separate sheet, if necessary	
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Alternative proposal

Alternative proposal – continue on a separate sheet, if necessary	Re Instate Services
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Persons making this call-in

I am / we are:

- An individual elected member for a ward particularly affected by the decision
- The chair of the relevant overview and scrutiny committee
- Any 2 members of the relevant overview and scrutiny committee
- Any 3 non-executive members of the Council
- Any 10 members of the public, working or studying within the Thurrock Council area
- A voluntary group with interest in the Thurrock Council area
- A local business situated in the Thurrock Council area –
not allowable where the decision relates to procurement of goods and services

Contact information

Name	REBECCA HUDSON
Email address	Becca.hudson@hdtmau.com
Daytime phone number	07961 - 827 444
Postal address	55 Sandpiper Close East Tilbury RM18 8FA

When the relevant overview and scrutiny committee considers your call-in, would you like to make a statement or representation at the meeting?

- Yes
- No

Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	Philip Earle	196 Chad Avin
2.	Jonw Kenerson	27 SANDGILLING Close
3.	RM RM Ramdeneel Ramdeneel	45 FROME.
4.	BILLIE PERRY APRIL	32 Solway EAST TILBURY
5.	Emma Wright	9 Lawns Court ET.
6.	Janie Wright	9 Lawns Court ET
7.	Stacie McEvoy	44 Sandenling Close
8.	Danielle Home Danielle	31 coronation Ave
9.	Dean PUNNETT D Punnett	31 CORONATION AVE.
10.	JACQUELINE COLLINS JZ Collins	7 TREET ET.

Please return this form to either:



- direct.democracy@thurrock.gov.uk
- Democratic Services, Thurrock Council, Civic Offices, New Road, Grays, RM17 6SL

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Supporters of the call-in

Details of each person indicated as 'persons making this call-in' on page 2 must be entered below.

Number	Name in block capitals, and signature	Address, in block capitals
1.	REBECCA HUDSON 	55 SANDPIPER CLOSE RM18 8FA
2.	THOMAS MCCAFFERTY 	55 SANDPIPER CLOSE EAST TILBURY, THURROCK, ESSEX RM18 8FA
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

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For Monitoring Officer use only

Monitoring Officer's decision on the call-in request:

- Allowed in full
- Allowed in part
- Not allowed

Monitoring Officer's reasons for decision	
Monitoring Officer's comments on the alternative proposal	
Signature	
Date	

Gemma Davis & Gary L Taylor
12 Welland
East Tilbury
Essex
RM18 8UT

20th March 2022

Re: Thurrock Supported Bus Services (Service 374)- Decision 110643

Dear Councillors/Commissioners,

We are residents of Thurrock, who live in the East Tilbury area which is one of many that is going to be heavily impacted by your decision to withdraw funding for the 374 bus services that we currently have access to.

From the accompanying 'Request To Call In An Executive Decision' forms, we have the signatures of a number of other residents who also share these views and feel that at the very least, this decision does not provide any due regard for the individuals and communities served by Thurrock Council and will lead to, among other issues; social isolation and potentially profound negative effects on the mental and physical health of numbers of your residents.

Whilst we recognise that there is immense financial strain on Thurrock Council at present, and that there is a need to cut costs and make large-scale savings, having read the document explaining the decision to withdraw funding for the service, we still believe that this decision is ill-thought out, gives no real regard to a whole section of Thurrock residents and fails to show anything like a duty of care to them.

As a resident of East Tilbury, the 374 service is a lifeline to many elderly people that live in the 'village' part of the town, as well as those of us that do not have a car. Those living in West Tilbury, Linford and other areas along the route also face effectively being cut-off with the cessation of this service.

Since the announcement of the removal of funding for this service, we have already seen on social media, posts from people that live close to me that use the bus to get to college in Chadwell, and whom are now faced with a predicament whereby they either drop out of further education, as they no longer have a means of getting there, or one of their parents has to effectively give up their own employment for two to three years to ensure that they can get there on time.

In the process of collecting the signatures that go with the forms, we have spoken to people who echo the above, and feel that the removal of the service is creating barriers for people that want to work or study and in some cases the lack of this service will completely remove this choice.

An example of this is that if you are wanting to travel from East Tilbury to Palmers College to study, there will no longer be a single form of public transport which gets you close to the college and unless you happen to have a relative with extremely flexible working hours to get you there, you are looking at either an extremely long walk (which would not be viable for many reasons, or be able to have the funds to afford a daily combination of train and taxi fares in order to get there). Many people in this situation would not yet have acquired a driving license or be of age to do so, and so these are literally the only alternatives, so the decision is going to actively and negatively impact those that would choose to study that live in this area.

Another issue which I didn't see mentioned as much in the decision-making process is that some people need the service in order to ensure that their primary school aged children can get to school if their school happens to be outside of the area.

With the number of additional properties that have been built in East Tilbury over the last few years, there are children living locally that have missed out on places in the local schools (or whom may have moved into the area from outside and have children settled already in primary schools), and who use the bus as a means of getting their children to school each day.

In the process of collecting signatures, we actually spoke with a lady who was waiting at the bus stop with her children and was incredibly worried, as she doesn't drive and no longer knows how she will be able to get her children to their primary school in Corringham, so in this instance the decision not only has the potential to seriously effect and disrupt the education of children, but also creates mental anguish and uncertainty for the parents involved, too.

There are people that use the service to get to hospital appointments, who are now faced with having to either get trains and buses/taxis to get to Basildon Hospital which come at considerable more cost to them, or whom may miss appointments altogether if they have no other means of getting to train stations and are unable to afford regular taxi fares, so the decision can also be said to likely be detrimental to the physical health of residents in this respect.

Many people who are elderly and/or who live alone and have no other route out of the 'village' end of East Tilbury use this service to travel to Basildon to meet friends and enjoy social interaction, or to take them to clubs and groups. Others, who may be a little more less able-bodied often use it just to get from one end of East Tilbury to the other, to visit friends or just to use the local shops.

The decision to remove funding and effectively end the 374 service means that essentially the free bus passes that our local pensioners have gained are effectively invalid and worthless to them, with no bus provided for them to be able to use and enjoy them. The bus passes are supplied by the government as a way to ensure that older members of society are able to travel from their homes to places and enjoy visiting places outside of their home, yet this decision effectively means that if you live in East Tilbury village, West Tilbury, Bulphan and other places along the route, that you may as well just throw your concessionary bus pass in the bin when you reach an age to acquire it, as there is no bus to use it on. It would appear that Thurrock Council is happy to force social isolation upon these people with no alternative provision being provided, leaving many unable to even get to their local shops.

As previously mentioned, we have read the 24-page document produced after the decision on 15th March 2023 (headed: 'Thurrock Supported Bus Services'- Decision 110643), and it appears that there were other routes considered, though pretty much all of these that would have some use to most residents appear to have been dismissed as not being financially viable.

Whilst it may well be the case that huge cost savings are needed and so the current route may not be financially viable, there were two other options in the list which were still at a large cost but still would have represented a saving of over £200,000 to Thurrock Council and would have allowed at least some service to the residents of these areas.

It was mentioned that the community of Fobbing will have limited a bus route serving Stanford Le Hope to Basildon for which a re-routed existing service would be used and fares being retained by the operator.

Is there any possibility that a similar service could look to be arranged and re-routed with another existing operator (with them retaining all fares if needed) which would effectively cover the other part of the 374 route (Grays-Stanford Le-Hope, encompassing the East Tilbury/Linford route) for a similar cost? In this way, significant cost savings could still be made and a service of some note could still be offered, which would at least remedy some of the issues outlined above to a point and give the groups affected some assistance and, in some cases the opportunity for some social interaction.

If a service like this could be arranged, so that there could be a link between the two, then with a £25,000 cost of the 'Fobbing' route the funding looking for to cover a route from Grays to Stanford and covering our area surely wouldn't be as close to the costs quoted in the alternatives already looked at, as it would effectively only need to cover part of the existing route to enable a link up with the 'Fobbing' service at Stanford Le Hope (and if it's for limited days, then also for less time).

The report itself acknowledges that communities and groups such as those I have listed previously will be noticeably and negatively impacted by the withdrawal of the service and that without an alternative service in place, there is no mitigation for this.

It also acknowledges that those in these affected areas, with no access to private transport will also be effectively cut-off from transport routes (using West Tilbury as an example, there is not even decent access to the train lines in easy reach).

Therefore I feel that there should be further reconsideration, as we believe that this decision is showing that Thurrock Council has no real regard for this whole demographic amongst their residents and are (where some are concerned), condemning them to their homes, whilst offering no alternative or help to those residents, who will now have bus passes that they can't use, whilst also providing barriers to both work and/or education for another portion of residents too.

I believe that even under the measures that the Council is now in, there is a remit to still provide essential services. I would argue that for those of us in the situations listed above, that this service is very much essential and services should really therefore continue to be provided (even if in a reduced or different form than at present), as to simply cut this entirely will cause social isolation as well as physical and mental suffering as a knock-on effect, and that to allow this simply is the exact opposite of Thurrock Council showing due regard and care for its residents.

Yours faithfully,



Gemma Davis



Gary L Taylor